DECLARATION FOR PATENT APPLICATION

As a below named inventor, I (we) hereby declare that my (our) residence, post office address and citizenship are as stated below next to my (our) name; I (we) believe that I am (we are) the original, first and sole inventor(s) (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention (Design, if applicable) entitled: SYSTEM AND METHOD FOR CREATING A TRUE CUSTOMER PROFILE the specification of which (check one): X is attached hereto; was filed on as application serial (and was amended on (or amended through) (if applicable); was filed on as International Application (PCT) No. and amended on (if applicable). I (We) hereby state that I (we) have reviewed and understand the contents of the aboveidentified specification, including the claims, as amended by any amendment(s) referred to above. I (we) acknowledge the duty to disclose information known by me (us) to be material to the patentability of my (our) invention in accordance with Title 37, Code of Federal Regulations, ∍ 1.56. (We) hereby claim foreign priority benefits under Title 35, United States Code 3 II9 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application which priority is claimed. Prior Foreign Application(s) Priority Claimed (Number) (Day/Month/Year Filed) (Country) YES NO [== (Number) (Country) (Day/Month/Year Filed) YES NO 1 (We) hereby claim the benefit under Title 35, United States Code, 3 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code > 112, I (we) acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, > 1.56 which occurred between the filing date of the prior art application and the national or PCT international filing date of this application:

60/172,595 **20 DECEMBER 1999** PENDING (Appl. No.) (Filing date) (Status-Patented, Pending or Aband.) (Appl. No.) (Filing date)

(Status-Patented, Pending or Aband.)

I (we) hereby declare that all statements made herein of my (our) own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

POWER OF ATTORNEY: I (we) hereby appoint as my (our) attorneys, with full powers of substitution and revocation, to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

Garabed NAHABEDIAN (Reg. No. 29,507); Thierry ORLHAC (Reg. No. 29,497); Alain PROVOST (Reg. No. 33,143); Nathalie JODOIN (Reg. No. 41,558); Louis-Pierre Gravelle (Reg. No. 44,429) and Luc MORIN (Reg. No. 44,430), all of the firm of ROBIC s.e.n.c. whose professional address is 55 St-Jacques, Montreal, Quebec, Canada, H2Y 3X2.

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18/12/00	Belemano

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of Laurent BENSEMANA

Assignee: NDEX SYSTEMS INC.

Application filed: herewith

For:

SYSTEM AND METHOD FOR CREATING

CUSTOMER PROFILE

ASSOCIATE POWER OF ATTORNEY

Hon. Commissioner of Patents and Trademarks Washington, D.C. 20231 U.S.A.

Sir:

As a named inventor, I hereby appoint the following attorney(s) and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith: Gordon D. Coplein, Reg. No. 19,165, William F. Dudine, Jr., Reg. No. 20,569, Michael J. Sweedler, Reg. No. 19,937, S. Peter Ludwig, Reg. No. 25,351, Paul Fields, Reg. No. 20,298, Harold E. Wurst, Reg. No. 22,183; Joseph B. Lerch, Reg. No. 26,936, Melvin C. Garner, Reg. No. 26,272, Ethan Horwitz, Reg. No. 27,646, Beverly B. Goodwin, Reg. No. 28,417, Adda C. Gogoris, Reg. No. 29,714, Martin E. Goldstein, Reg. No. 20,869, Bert J. Lewen, Reg. No. 19,407, Henry Sternberg, Reg. No. 22,408, Robert A. Green, Reg. No. 28,301; Peter C. Schechter, Reg. No. 31.662, Robert Schaffer, Reg. No. 31.194; Robert C. Sullivan, Jr., Reg. No. 30,499, Ira J. Levy, Reg. No. 35,587 and Joseph R. Robinson, Reg. No. 33,448.

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RESPECTFULLY SUBMITTED

EXPRESS MAIL GERTIFICADE 6 7 1 8 7 4 3 W

hereby certify that, on the date indicated above, this paper or fee was deposited with the U.S. Postal Service & that it was

addressed for delivery to the Assistant Commissioner for Patents, Washington, DC 20231 by "Express Mail Post Office

to Addressee" service.

Louis-Pierre GRAVELLE

Reg. No. 44,429

December 18,2000